**Shelton Ngwenya**

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**PERSONAL PROFILE**

Attentive, extensive, and reliable QQI graduate who’s eager to learn. Keen to develop communication skills and ability to learn quickly.

**LANGUAGES AND TECHNOLOGIES**

Java, Web Development (HTML & CSS, JavaScript), SQL (MySQL and Microsoft SQL), C++, Python, WordPress, Linux, Flask, Microsoft Office 365.

**KEY SKILLS AND ABILITIES**

* Analytics and Synthetic.
* Interpersonal Communication (oral & written)
* Interact well with Diverse Cultures/ Groups
* Self-independent and autonomous.
* Critical, and Logical Thinking.

**EDUCATION AND TRAINING**

**2020 – 2021:** Cork College of Commerce –Morrison's Island, Cork, Ireland

**Computer Science, Level 6, 8 Distinctions**

**2019 – 2020:** Dundrum Further Education Institute –11 Main St, Dundrum, Dublin 14, Ireland

**Computer Science, Level 5, 6 Distinctions & 2 Merits**

**WORK EXPERIENCE**

**09/2020 – Present**: Outsiders Entertainment

**Public Relations Officer**

* Online Promotions, Marketing, Strategic Planning, Social Interactions, Web Designs, Photo Editing

**02/2020 – 02/2020:** Heskap IT Repairs - Burchall House, Parnell St, Waterford

**College Work Experience – Temporary IT Technician**

* Extracting re-usable components from dead computers or laptops
* Create and maintain various social media pages/sites for different companies
* Implementing troubleshooting techniques on laptops, computers, and cell phones
* Repairs, software and hardware maintenance on laptops and computers

**02/2017 –05/2017**

Securico Installations – Zimbabwe

**Operations Support Technician**

* Perform regular maintenance to ensure that networks operate correctly
* Troubleshoot local area networks (LAN), wide area networks (WAN), and Internet systems
* Pay attention to customers’ descriptions of their computer problems, diagnose the problem, and walk customers through the recommended problem-solving steps
* Provide other team members and managers in the organization with information about what gives customers the most trouble and about other concerns customers have

**ADDITIONAL INFORMATION**

* Languages: Fluent English

**INTERESTS**

* Keen interest in software developments
* Football, Chess, Jogging
* Self-taught in many applications (e.g Linux, Canva, Microsoft Office Apps).
* Poetry (Spoken word and Slam Poetry)

**REFERENCES AVAILABLE ON REQUEST**